

QUALITY POLICY

Cafés Camuy's Quality and Food Security Policy is focussed on the implementation of a Management System according to the International Norm IFS, with the objective to give trust to our clients with whom Cafés Camuy carries out any kind of job or service related to our activity.

To Cafés Camuy, Quality is means to the final objective, to satisfy and convince the client.

Cafés Camuy's Quality and Food Security is based on the following cornerstones:

- Identify and satisfy the needs and expectations of our clients, turning these clients' needs and expectations into requirements that become the starting point for the manufacturing of the product.
- To have well-trained and qualified staff, and the means and resources that are required in the manufacturing of the product trusted by the client.
- To identify and comply with the legislation, regulations and norms that are applicable to the product and/or service to provide, in order to obtain safe products and of quality.
- To implement the corrective and preventive actions required to render ineffectual and prevent the non-conformities and claims, complaints or penalties by our clients or interested parties, with the objective to achieve a continuous improvement of the processes.
- To increase and consolidate the image of Cafés Camuy through the achievement of the established requirements for the product, including product security, quality, legality, processes and specifications, and the clients' satisfaction.
- The continuous improvement through the follow-up of the elements of the management system (objectives, targets, indicators, operational control, training...) that allows us to make progress in the improvement of the processes.
- To assure the minimum environmental impact, the sustainability of our activities, and the demonstration of an appropriate ethical and personal responsibility.

The Quality Policy is the framework within which Cafés Camuy is based, in order to establish its quality objectives.

All staff that belong to or collaborate with Cafés Camuy have to take part in attaining these objectives, being committed to assume the part that belongs to each of them, and thus improve the position and prestige of Cafés Camuy in the market.

The Management

CAFÉS CAMUY, S.A.

CAFÉS CAMUY
Sociedad Anónima
p.p.

